

Thank you for purchasing a Cam Experience Package - brought to you by CID Entertainment.

We are thrilled to have you on board and are ready to deliver an experience you will never forget! We hope your purchasing process was easy and convenient. You will receive an email at least one week prior to the event with instructions on how to redeem all elements of your VIP Experience Package.

Tickets purchased from CID Entertainment are non-transferable and non-refundable, and should not be purchased through third-party sellers. Purchasers found reselling CID packages will have their orders cancelled, in accordance to our purchase policy. To redeem all elements of your VIP order you must present your receipt, picture ID, and credit card at the VIP check-in. All package elements will be rendered invalid if resold. ** Name changes will only be issued at the sole discretion of CID Entertainment. CID Entertainment reserves the right to cancel your package for any reason.

If you have questions regarding your purchase, please reach out to our extremely friendly Guest Services team by phone or email: (888) 805-8930 / guestservices@cidentertainment.com